

## Caring for Walter™ 3

Walter™ 3 is not a toy and should only be used with adult supervision.

Walter™ 3 is a sensitive electronic device with an optical scanner which should not be dropped, used or stored in direct sunlight or sandy or dusty conditions, or exposed to extremes of temperature, or immersed in any fluids.

Do not use Walter™ 3 in excessively humid conditions or subject it to rapid changes in temperature as the accumulation of condensation in the electrical circuitry may cause it to fail.

Remove the battery if you do not plan to use Walter™ 3 for an extended period of time.

## Troubleshooting

Walter™ 3 does not turn on:

- Check that the micro SD card is inserted.
- Check that the lithium ion battery is sufficiently charged.  
When the battery power is low, the light will rapidly blink red and the device will switch off within 5-10 minutes. The device can be charged through the USB cable.
- If you are using AAA batteries, check that the batteries are new/have sufficient charge and are placed in the correct polarity.
- Check that the battery compartment is properly closed.

Walter™ 3 turns on but there is no sound when an icon is scanned:

- Check that the volume is turned up.
- Ensure that the book is placed flat on the table or floor and that Walter™ 3 is slowly scanned across the icon, and not pressed onto the page.

*The above information is also listed in the Walter™ 3 User Manual.*