

Caring for Walter™

Walter™ is not a toy and should only be used with adult supervision.

Walter™ is a sensitive electronic device with an optical scanner which should not be dropped, used or stored in direct sunlight or sandy or dusty conditions, or exposed to extreme temperatures, or immersed in any fluids. If Walter™ is damaged as a result of any of these circumstances, the warranty will not be valid.

Do not use Walter™ in excessively humid conditions or subject it to rapid changes in temperature as the accumulation of condensation in the electrical circuitry may cause it to fail.

When changing batteries, use caution discarding the old batteries. Do not burn them as they may explode. Remove the batteries if you do not plan to use Walter™ for an extended period of time.

Troubleshooting

Walter™ does not turn on:

- Check that the SD card is inserted.
- If you are using the power supply provided, check that it is properly connected and plugged into the power outlet.
- If you are using batteries, check that the batteries are new/have sufficient charge and are placed in the correct polarity.
- Check that the battery compartment is properly closed.

Walter™ turns on but there is no sound when an icon is scanned:

- Check that the volume is turned up.
- Check that Walter™ has been activated for that book by scanning the icon on the title page. This has to be repeated every time a new book is selected.
- Ensure that the book is placed flat on the table or floor, and that the pen scans across the icon slowly, and is not pressed onto the page.

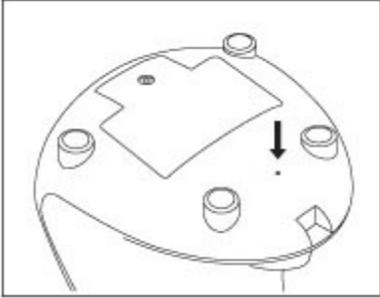
If there is still no sound, re-synchronize the pen with the base unit:

- On the base unit, press  and hold for 10 seconds.
- When the blue light on the base unit is flashing, scan this icon  with the pen. The lights on the base unit and pen will both flash blue to show that synchronization is in process. Once complete, the lights will stop flashing and will remain blue.

- If the lights flash purple, synchronization has failed, and the process needs to be repeated.
- To test if synchronization was successful, press the volume button on the pen and the base unit should beep.

Walter™ is still not working:

- If you have followed the above steps and your Walter™ is still not working, use a paperclip to press the reset button on the base of Walter™.



- If you have followed all of these steps and your Walter™ still does not operate satisfactorily, please contact your distributor.

The above information is also listed in the Walter™ User Manual.